

RNB AND RTR REPAIR KITS

Missing Part in Repair Kits

This product notice is to inform you that some **RNB and RTR outgoing repair kits** are missing an o-ring, part 802HSN.

On 6/1/18, an error was made in the Bill of Material maintenance on repair kits RNB and RTR, which resulted in the missing o-ring. The error was detected and fixed on 8/2/18.

Here are the next steps you should take.

- Check your stock of RNB and RTR repair kits for a stamped manufacture date between 6/1/2018 and 8/2/2018. A date within this range indicates that the repair kit will be missing the o-ring.
- Contact your customers who may have affected repair kits to find out if they are missing the o-ring.
- Contact **our Customer Service team at 405-525-4298**, or **your local Kimray store**, to report how many o-rings you need for replacements and she will send those to you.



802HSN O-Ring