

RAY PRODUCT NOTICE

REL AND REM REPAIR KITS

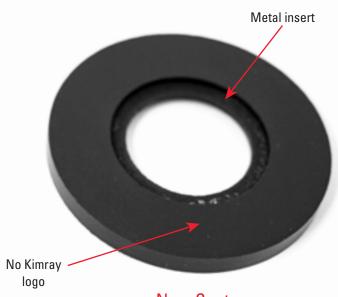
Extra part in Treater Valve Repair Kits

In accordance with our mission to make a difference in the lives of those we serve, we continually use customer feedback to make strategic improvements to our products.

This product notice is to inform you that **REL and REM outgoing repair kits for Kimray Treater Valves** contain an extra part. We made a change to the reversible seat material in May 2018. The new seat style has a metal insert, making it more durable. Some outgoing repair kits contain both the old and new style of seats.



Old Seat



New Seat

Below is a list of repair kits with corresponding updates:

- REL: Kits containing both the old style seat (390) and the new style seat (7503HSN) were shipped between June 1, 2018 and August 15, 2018.
- REL-HSN: Kits containing both the old style seat (390HSN) and the new style seat (7503HSN) were shipped between June 1, 2018 and August 15, 2018.
- REL-V: Kits containing both the old style seat (390V) and the new style seat (7503V) were shipped between June 1, 2018 and August 15, 2018.
- REM: Kits containing both the old style seat (391) and the new style seat (7503HSN) were shipped between June 2, 2018 and August 15, 2018.
- REM-HSN: Kits containing both the old style seat (391HSN) and the new style seat (7503HSN) were shipped between June 1, 2018 and August 15, 2018.
- REM-V: Kits containing both the old style seat (391V) and the new style seat (7503V) were shipped between June 1, 2018 and August 15, 2018.

Customers who received these kits should discard the extra seat and use the more rigid seat instead.