



April 16, 2018  
Kimray Partners:

This is to provide you with additional information regarding Kimray's mandatory product recall of the 1709 bodies stamped with FZ9 heat code.

On March 2, 2018, Kimray was notified by Buck Company Inc. that the metal used in these products "may not meet the metallurgical standards for ductile iron." A copy of the Warning Kimray received from Buck is enclosed. We agree with Buck's assessment that continued use of this product may risk injury to personnel, cause equipment failure, and damage to property.

As we discussed, we need you to immediately examine your inventory and take out of service all products subject to this recall. It is Kimray's position that all affected products need to be replaced. However, not all 1709 bodies are affected—only those stamped with the "FZ9" heat code are at issue.

In addition, Kimray needs you to identify all of your customers who have purchased any products listed on the recall notice and notify them immediately of this product recall. Your notification must include a copy of the attached Notice provided by Buck Company Inc., as well as the Recall Noticed provided by Kimray Inc.

Kimray will begin replacing any identified product immediately upon notification. Kimray will also provide a recommended customer letter or e-mail message.

This recall is being carried out in accordance with Kimray's Mission, "Make a difference in the lives of those we serve." Our customer's safety is our utmost concern and priority.

The program coordinator for the recall is Breck Swigart. If you have any questions regarding this recall, please call him at (405) 525-6601 Ext. 1177 or email at [bswigart@kimray.com](mailto:bswigart@kimray.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Dustin Anderson", is written over a horizontal line.

Dustin Anderson  
Vice President of Sales and Marketing  
Kimray, Inc.